

Annual Prudential Compliance Statement

At any stage during your financial year did you hold one or more refundable deposit, bond or entry contribution balances? If you answered no, you have completed all that is required for the Annual Prudential Compliance Statement (APCS). Yes

Total value of refundable deposits and bond payments received in the current financial year. \$7,005,000.00

Total amount deducted from all refundable deposit and bond balances in the current financial year. \$1,864.00

Compliance with Prudential Standards

Compliance with the Liquidity Standard

Did you comply with all requirements of the Liquidity Standard for the full financial year? Yes

If you answered no, you must submit a separate statement explaining why you have not complied with the standard

What was the last date your Liquidity Management Strategy was reviewed, updated or replaced? 30/06/2022

What is the minimum liquidity level identified in your Liquidity Management Strategy for the next 12 months? \$2,559,783.00

Compliance with the Records Standard

Did you comply with all requirements of the Records Standard for the full financial year? Yes

If you answered no, you must submit a separate statement explaining why you did not comply

Compliance with the Governance Standard

Did you comply with all requirements of the Governance Standard for the full financial year? Yes

If you answered no, you must submit a separate statement explaining why you did not comply

Compliance with the Disclosure Standard

Did you comply with all requirements of the Disclosure Standard for the full financial year? Yes

If you answered no, you must submit a separate statement explaining:

- the total number of occasions on which you did not comply with the Standard;
- the reasons or reasons for your failure to comply with the Standard; and
- in respect of each reason provided - the total number of occasions of non-compliance attributable to the reason.

Compliance with Refundable Accommodation Payments

Limits on Charging Refundable Deposits or Bonds

Was there any period during the financial year when you were not permitted to charge Refundable Deposits and/or Bonds for one or more of the services operated by you?

No

If you answered yes, you must submit a separate statement explaining:

- the period or periods during which you were not permitted to charge a Refundable Deposit and/or Bond
- the aged care service in respect of which each period specified applies

Compliance with Rules Around Charging Bonds

For each bond entered into, did you enter into a bond agreement with the care recipient before, or within 21 days after the care recipient entered the service as required under the Aged Care (Transitional Provisions) Act 1997?

Yes

Only answer N/A if you did not enter into any bond agreements.

Compliance with Rules Around Charging Accommodation Payments

Have you provided the required information about rooms in your services including, but not limited to, key accommodation features, any additional care and services, and pricing of the maximum accommodation payment amount as a refundable deposit amount, equivalent daily accommodation payment, and as a combination payment, to:

Yes

- the Secretary to publish on the My Aged Care website;
- prospective residents in written materials; and
- your own website, if relevant.

If you answered no, you must submit a separate statement with details:

- What dates did you not comply with this rule i.e. My Aged Care Website, written material for prospective residents, and/or Approved Provider website
- The reason or reasons for failure to comply with this rule
- What processes are now in place to ensure future compliance

For each accommodation agreement entered into, did you ensure that the accommodation price was published at the time the agreement was entered into and was not more than the amount published at the time the agreement was entered into?

Yes

If you have answered no, you must submit a separate statement with details:

- How many accommodation agreements did you enter into that did not comply with this rule
- The reason(s) for failure to comply with this rule
- What processes are now in place to ensure future compliance

For each accommodation agreement entered on or after 1 July 2020, did you comply with Division 1 of Part 4 of the Fees and Payments Principles 2014 (No. 2) - accommodation agreements?

Yes

For each accommodation agreement entered into, was the maximum amount agreed in writing before the care recipient entered the service as required under the Aged Care Act 1997?

Yes

For each Refundable Deposit agreement entered into, was it before or within 28 days after the care recipient entered the service as required under the Act? (for care recipients who first entered care on or after 1 July 2014). Yes

Compliance with the Provision of Other Care and Service Fees

During the current financial year did you enter into an agreement where you charged (or intended to charge) additional fees for activities or services that:

- do not or did not provide a direct benefit to the care recipient; or
 - the care recipient was not able to make use of; or
 - were part of the normal operation of an aged care home and fall within the scope of specified care and services.
- No
-

If you answered yes, you must submit a separate statement explaining:

- The total value of each such fee received during the financial year
 - The reason for charging or the intended use of these fees or charges
 - What steps have you taken or are taking to refund these fees or charges
 - What processes are now in place to ensure future compliance
-

Compliance with Refunding Responsibilities

Refund of refundable lump sum balances

During the current financial year did you refund all refundable deposit and bond balances as, and when, they fell due as required by section 52P-1 of the Act? Yes

If you answered no, you must submit a separate statement with the following details for each instance:

- Client Number
 - Care Recipient name
 - Reason for refund i.e. death, transfer or left service
 - Date refund was due
 - Date of refund
 - The reason or reasons for failure to comply
 - When was the noted non-compliance(s) remedied
 - What processes are in place to ensure future compliance
-

For each Refundable Deposit and Bond balance that was refunded during the financial year, was the correct amount of interest paid at the time and to the care recipient required by section 52P-3 of the Act? Yes

If you answered no, you must submit a separate statement with the following details for each instance:

- Client Number
 - Care Recipient name
 - Reason for refund i.e. death, transfer or left service
 - Date refund was due
 - Date of refund
 - The reason or reasons for failure to comply
 - When was the noted non-compliance(s) remedied
 - What processes are in place to ensure future compliance
-

Refund of entry contribution balances

During the current financial year did you refund all Entry Contribution (EC) balances that became payable in accordance with each formal agreement with each care recipient?

N/A

If you answered no, you must submit a separate statement with the following details:

- Client Number
 - Care Recipient name
 - Reason for refund i.e. death, transfer or left service
 - Date refund was due
 - Date of refund
 - The reason or reasons for failure to comply
 - When was the noted non-compliance(s) remedied
 - What processes are in place to ensure future compliance
-

For each entry contribution balance that was refunded after the last day for it to be refunded under the formal agreement, was the correct amount of interest paid in the time and to the person required by section 52P-3 of the Aged Care Act 1997?

N/A

If you answered no, you must submit a separate statement with the following details:

- Client Number
 - Care Recipient name
 - Reason for refund i.e. death, transfer or left service
 - Date refund was due
 - Date of refund
 - The reason or reasons for failure to comply
 - When was the noted non-compliance(s) remedied
 - What processes are in place to ensure future compliance
-

Compliance with Permitted Uses for Accommodation Payments

Permitted Uses for Refundable Deposits and Bonds

During the financial year did you use all Refundable Deposits and Bonds only for uses that are permitted under the Act?

Yes

If you answered no, please submit a separate statement explaining:

- Each non-permitted use
- The amount expended on each non-permitted use
- The reason you failed to comply with permitted use requirements
- What processes are in place to ensure future compliance

On which permitted uses did you expend Refundable Deposits and/or Bonds?

Refunding of refundable deposits, bonds or entry contributions

✓

Capital Expenditure

- To acquire land on which are, or are to be built, the premises needed for providing residential or flexible care.
- To acquire, erect, extend or significantly alter premises used or proposed to be used for providing residential or flexible care.
- To acquire or install furniture, fittings or equipment for premises used or proposed to be used for providing residential or flexible care, when the premises are initially erected or following an extension, significant alteration or significant refurbishment.
- Expenditure directly attributable to the capital expenditure listed above.

Invested financial products (within the meaning of section 764A of the Corporations Act)

- Deposit-taking facilities made available by an authorised deposit-taking institution (ADI) (e.g. bank accounts, building societies, credit unions) in the course of its banking business.
- Debentures, stocks or bonds issued by the Commonwealth, States or Territories
- Securities
- Registered managed investment schemes
- Unregistered managed investment schemes established for residential or flexible aged care
- Invested in a Religious Charitable Development Fund (RCDF)

✓

Made loans for

- Capital expenditure
- Investment in financial products
- Refunding of refundable deposit, bond or entry contribution balances
- Repaying debt accrued for the purposes of capital expenditure or refunding of refundable deposits, bond balances or entry contribution balances.

Repaid debt accrued for

- Capital expenditure
- Refunding of refundable deposit, accommodation bond or entry contribution balances.
- Reasonable business losses incurred in the first 12 months of service operation by an approved provider
- Repaid debt accrued before 1 October 2011 for the purposes of providing aged care to care recipients

Expenditure during the financial year (from any source of funding)

Expenditure during the financial year on uses for which refundable deposits, bonds or entry contributions would be permitted (from any source of funding)

Refunding of refundable deposit, bond or entry contribution balances.	\$7,431,500.00
Capital expenditure as defined by paragraph 52N-1(2) (a) of the Act.	\$0.00
Increase or (decrease) during the financial year in deposits with authorised deposit-taking institutions as defined by section 52N-1(3)(a) of the Act.	(\$428,500.00)
Other financial products listed in paragraphs 52N-1(3)(b) to (e) of the Act and subsections 64(1) to (2) of the Fees and Payments Principles 2014 (No 2).	\$0.00
Increase or (decrease) during the financial year in investment in Religious Charitable Development Funds as outlined in Section 63(c) of the Fees and Payments Principles 2014 (No 2).	\$0.00
Loans that meet the criteria in paragraph 52N-1(2)(c) of the Act or section 63(b) of the Fees and Payments Principles 2014 (No 2).	\$0.00
Reasonable business losses in the first 12 months of service operation by an approved provider.	\$0.00
Sub-total (47 + 48 + 49)	\$0.00
To repay debt accrued for the purposes of capital expenditure of a kind specified in the Fees and Payments Principles.	\$0.00
Repaid debt accrued before 1 October 2011 that was accrued for the purposes of providing aged care to care recipients.	\$0.00

Amount returned from financial investments made after 1 October 2011 (from any funding source)

If you invested in permitted financial products other than a deposit taking facility made available by an ADI in the course of its banking business (e.g. if you invested in securities) after 1 October 2011 and later sold, disposed or redeemed those investments (whether or not the money for the investments came from refundable deposits, accommodation bonds or entry contributions). What was the amount received from the sale, disposal or redemption?

\$0.00

Refundable Deposits, Bonds and Entry Contribution Balances Held at End of Financial Year

Refundable Deposit, Bond and Entry Contribution Balances

If a service operated by you on the last day of your financial year has been omitted from the list or if a listed service was not your responsibility on the last day of your financial year, please email health@formsadministration.com.au

ID:	Service Name:	Refundable Lump Sum Balances		Entry Contribution Balances	
		Total number of Refundable Deposit & Bond balances held at end of financial year	Total value of Refundable Deposit & Bond balances held at end of financial year	Total number of entry contribution balances held at end of financial year	Total value of entry contribution balances held at end of financial year
1996	Greenwood Manor	35	\$17,091,975.00	0	\$0.00

Approved Provider Permitted Uses Reconciliation

	<u>Total Residential</u>	<u>Percentage of Net RADs Received in Financial Year</u>
<u>Permitted Uses Reconciliation</u>		
<u>Refundable RADs and Bonds</u>		
◦ RADs received during the year	\$7,005,000.00	
◦ Total amount deducted from all refundable deposit and bond balances in financial year	\$1,864.00	
◦ RADs refunded during the year	\$7,431,500.00	
RAD cash movement	(\$428,364.00)	100.00%
<u>Permitted Use Expenditure</u>		
◦ Capital expenditure	\$0.00	0.00%
◦ Less the amount received from the sale or disposal of items previously reported under permitted uses capital expenditure in the APCS (if not deducted above).	\$0.00	0.00%
◦ Debt repayments for capital expenditure	\$0.00	0.00%
◦ Less the movement in acquisition of new debt for capital expenditure	\$0.00	0.00%
◦ Loans for Permitted Uses		
- Capital expenditure	\$0.00	0.00%
- Investment in financial products	\$0.00	0.00%
- Refunding RADs	\$0.00	0.00%
- Repaying debt accrued for the purpose of refunding RADs	\$0.00	0.00%
- Repaying debt accrued for the purpose of Capex	\$0.00	0.00%
◦ Less the amount received from the repayment of permitted uses loans previously reported as Loans for Permitted Uses in the APCS (if not deducted above)	\$0.00	0.00%
◦ Reasonable business losses in first 12 months of operation	\$0.00	0.00%
◦ Other	\$0.00	0.00%
Total permitted uses expenditure	\$0.00	0.00%
<u>Permitted Uses Reconciliation</u>		

◦ Movement in cash and cash equivalents	\$158,539.00	(37.01%)
◦ Movement in investments in financial products		
- Authorised deposit-taking institutions	(\$428,500.00)	100.03%
- Religious Charitable Development Fund (RCDF) per s63(c) of the Fees and Payments Principles 2014 No.2	\$0.00	0.00%
- Other permitted uses financial products		
- A debenture, stock or bond issued or proposed to be issued by the Commonwealth, a State or Territory	\$0.00	0.00%
- Related party equity security	\$0.00	0.00%
- Non related party equity security	\$0.00	0.00%
- Related party debt security	\$0.00	0.00%
- Non related party debt security	\$0.00	0.00%
- Related party hybrid security	\$0.00	0.00%
- Non related party hybrid security	\$0.00	0.00%
- Registered managed investment scheme	\$0.00	0.00%
- Aged care investment scheme	\$0.00	0.00%
◦ Less the amount received from the sale, disposal or redemption of a permitted uses financial product	\$0.00	0.00%
Total permitted uses movement	(\$269,961.00)	63.02%

<u>Permitted Uses Coverage or (Deficiency)</u>	<u>\$158,403.00</u>	<u>(36.97%)</u>
---	----------------------------	------------------------